

**ArmorGuard Coating Systems**

**10YEAR Limited Lifetime Warranty**

1. We warranty that ArmorGuard products **will not crack, peel, flake, chalk or delaminate** when properly installed per our application instructions listed herein, weather applied vertically or horizontal to interior or exterior surfaces or construction materials, ArmorGuard will completely waterproof these substrates including; concrete waste water containment and treatment tanks of any size, wood, plywood, properly etched or sand blasted steel or tile, fiberglass, structure board, cement board, block, and stone for the life of the structure assuming the substrate does not shift and remains intact.. This warranty covers and includes normal routine cleaning procedure

2. Eco Smart Epoxy Systems warrants that all ArmorGuard products will be free from defects and workmanship under these conditions and will perform without fail for at least the life of the structure. Labor costs for removal or reinstallation of defective material is not covered under this warranty, and is limited to original cost of materials or replacement, at the choice of Eco Smart Epoxy Systems (excluding, shipping, taxes and/or tariffs)

**WARRANTY CONDITIONS**

This warranty applies to the material at its original place of installation. The warranty will be void if the materials are installed in violation of applicable local codes or ordinances, or if installed in a particular situation not intended for product use.

**WARRANTY EXCLUSIONS**

1. Failure to properly apply the original surface material and follow written instructions provided by Eco Smart Epoxy Systems
2. Abuse, alterations, damage due to animal chewing or clawing, cutting, chopping, accident, fire, extreme heat damage, (*over 250 degrees F.*), smoke damage and the like;
3. Failure to properly prepare the substrate surface as per ArmorGuard instructions or advisories, or if products are installed or applied on top of, or mixed with other products not approved within the supplied instructions such as mixing ArmorGuard products with unapproved solvents or thinners, or applying ArmorGuard products over existing inferior paints or coatings, or otherwise using the products for other than their approved intended use.

**HOW TO MAKE A CLAIM**

Promptly notify the dealer from whom the materials were purchased, supply type of material, date of purchase, and a description of the problem. The dealer should then contact Eco Smart Epoxy Systems. If the dealer for any reason is not available, email Eco Smart Epoxy Systems directly at [warranty@ecosmartepoxysystems.com](mailto:warranty@ecosmartepoxysystems.com) , Attention: "Warranty Service". After notification we may require you to email or send small samples and photos freight prepaid, to testing facility. a small liquid or dry sample of the suspected defective material for evaluation or analysis, along with several color photographs of the problem area.

Eco Smart Epoxy Systems reserves the right at all times to inspect the claimed defective material and verify warranty coverage at its factory laboratory. This warranty shall be limited to reimbursement to the original customer of all or part of the product cost as determined by the amount of replacement materials required to repair or replace the defective product. The customer shall be responsible for the remainder of any costs of installation or product price increase over and above the original purchase price.

**MISCELLANEOUS**

No one is authorized to make any other warranties on our behalf, ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD SPECIFIED ABOVE. ECO SMART EPOXY SYSTEMS SOLE LIABILITY WITH RESPECT TO ANY DEFECT SHALL BE AS SET FORTH IN THIS WARRANTY AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGE FROM WATER LEAKAGE) ARE EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please email the claim to us at [warranty@ecosmartepoxysystems.com](mailto:warranty@ecosmartepoxysystems.com) and include the following information below and retain this warranty information in the event this warranty information is needed. Reasonable proof of purchase and/or the effective date of the warranty must be presented and/or product batch numbers, otherwise the effective date will be based upon the date of the identified batch manufacture.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Customer** \_\_\_\_\_ **Date of Purchase** \_\_\_\_\_

**Address** \_\_\_\_\_ **Description of problem** \_\_\_\_\_

**Product Used** \_\_\_\_\_